



NASA Shared Services Center (NSSC) Overview

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NSSC Vision and Mission

Vision:
Unparalleled Service

Mission:
To provide timely, accurate, high-quality, cost-effective, and *customer-focused* support for selected NASA business and technical services.

What is the NASA Shared Services Center?

- An organization delivering support services to NASA utilizing the shared services delivery model
- Provide over 60 services in the areas of Financial Management, Human Resources, Procurement, Enterprise Services, and Agency Business Support
- Portfolio of services growing
 - Current transitions include Purchase card and Extended TDY
 - Grant management services will transition in FY17
 - NASA vetting additional service transitions such as Classification and Staffing
- NSSC's operating budget for FY18 is \$61.7 million in the Working Capital Fund and approximately \$389.7 million in additional Agency provided funding for training and initiatives of benefit across the Agency



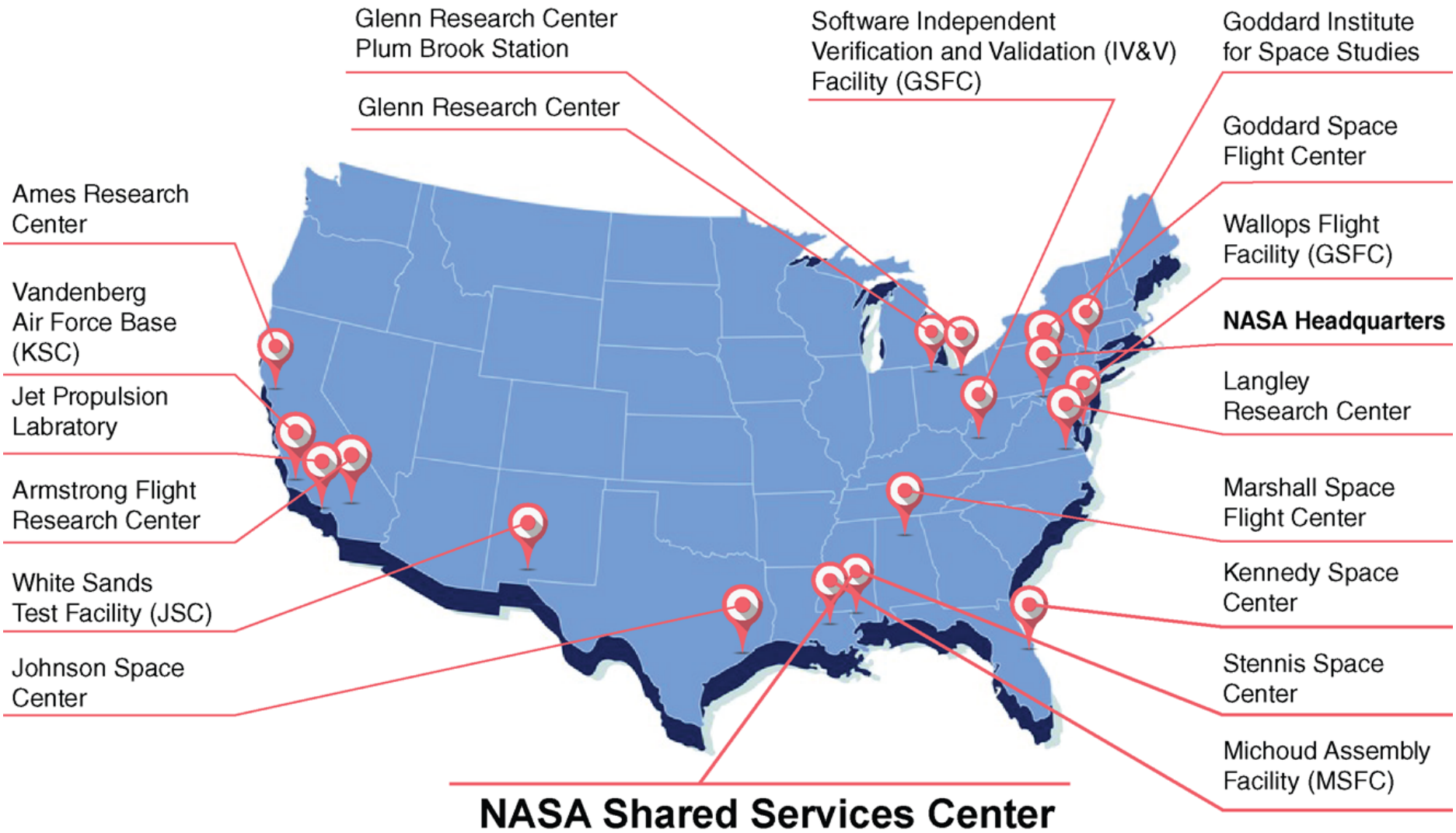


Why Shared Services for NASA?

- NSSC provides high-quality service and achieves cost savings for NASA through: Consolidation, Standardization, and Automation
- The shared services model:
 - Reduces resources expended for support
 - » Provides better quality, more timely services at lower cost
 - » Improves data integrity, consistency, and accountability
 - » Standardizes core business processes
 - Facilitates process re-engineering and automation
 - Leverages consolidated spending with vendors to negotiate better terms and prices
 - Promotes strategic management of resources

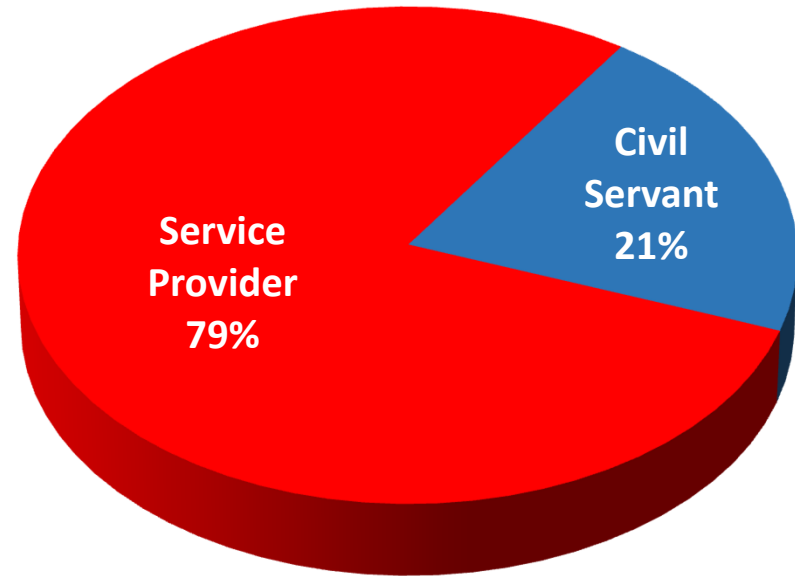


NASA Centers Serviced by NSSC



NSSC Workforce Data

- The NSSC workforce is composed of 79% service providers and 21% civil servants
- 94% of employees are onsite at SSC. Remaining 6% offsite employees are located primarily at GSFC and MSFC
- Current service provider prime contractors include CSRA, SAIC, Deltha Corporation, and Brandan Enterprises Inc



Civil Servant	133
Service Provider	510

Total NSSC Employees 643

